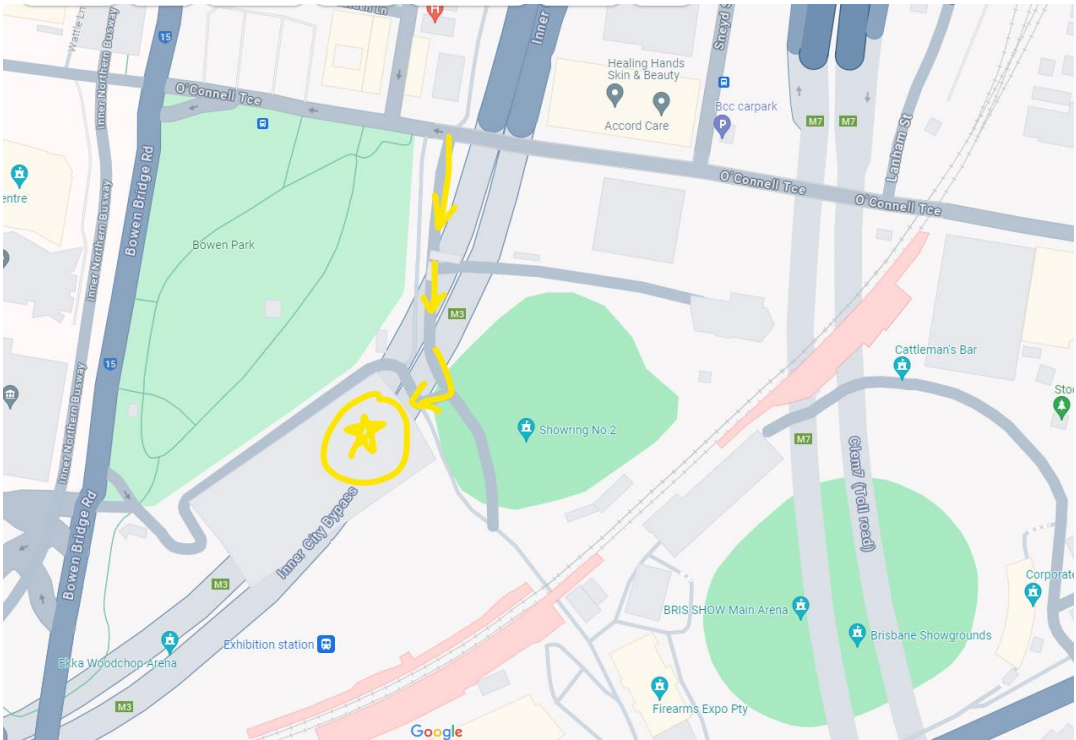


SundayMail Transurban
BRIDGE TO BRISBANE


Finish Venue Roving Information Angels Volunteer Brief

Thank you for volunteering at The Sunday Mail Transurban Bridge to Brisbane 2024. It is of the utmost importance that you, our participants and all spectators enjoy a safe and fun event. With this in mind, we ask that you take a few minutes to read over the following information.

DATE	Sunday 8 th September, 2024
VOLUNTEER ROLE	Finish Venue Corporate Tent Assistant – Showbag Pavilion, RNA Showgrounds
SHIFT TIME	<p>6:00am – 12:00pm</p> <p>Please ensure you sign on AND off with your one of our event staff in the Finish Village. After your shift, you are very welcome to join in the festivities at the finishers’ village.</p>
LOCATION	<p>RNA Showgrounds - Showbag Pavilion, O’Connell Terrace, Bowen Hills</p>  <p>Best Transport Options (please check online for confirmation of details) Trains: Fortitude Valley or Bowen Hills Station (plus a short walk) Bus: Route 924, 393 – Stop off at O’Connell Terrace (near Bowen Bridge Road) Best Parking Options: Cnr Sneyd St and O’Connell Tce Car Park (\$13-\$17) OR King Street Parking (\$18-\$35) OR Street Parking on O’Connell Tce etc (\$2.80 per hour – MAX 4hrs)</p>

GETTING THERE	<p>Please make sure you plan your route to the event. There will be a number of road closures in place on event day. All volunteers will receive free public transport on event day until 3pm. The road closure document can be found HERE.</p>
DUTIES	<p>Your responsibilities as a Finish Venue Roving Information Angel:</p> <ul style="list-style-type: none"> • To answer all questions you receive from participants. If you do not know the answer, please refer them to an EMS member who will be located close by or call Kaylah (Volunteer Coordinator) on 0447 176 314. • Common questions will include transport options, toilet location, main stage location. Please familiarise yourself with this information. • Direct participants to move away from the finish line and into the venue • Once arriving at the venue, please familiarise yourself with the location of transport. Please also familiarise yourself with our website FAQ pages as 99% of answers will be found here. • You will also be given an “ASK ME” clipboard, containing a print out of FAQ’s for your quick reference. • You will also receive some fun sweat bands, so you are easily identifiable as a CREW member, to ensure people know that you are available to assist in answering questions if participants are unsure.
WHAT TO BRING/WEAR	<p>Please wear your official Bridge to Brisbane Volunteer shirt. This will be sent to your group leader or will be dropped off at your closest water station. Please also wear comfortable closed in shoes. If you are working outside, please dress to the conditions (e.g. hat, sunscreen, etc.)</p> <p>If you are volunteering for a longer shift, please bring a snack to eat throughout the day.</p>
IMPORTANT CONTACTS	<p>EMS Australia (Volunteer Coordinator)</p> <ul style="list-style-type: none"> • Kaylah (07) 3139 0398 (Pre-Event Day) / 0447 176 314 (Event Weekend) <p>Medical Command Centre</p> <ul style="list-style-type: none"> • 0421 003 720
EVENT SCHEDULE	<p>5KM Race</p> <ul style="list-style-type: none"> • 10:00am – Purple Elite Runners • 10:00am – Orange Runners • 10:00am – Aqua Joggers • 10:10am – Pink Walkers <p>10KM Race</p> <ul style="list-style-type: none"> • 6:00am – Elite Wheelies • 6:10am – Blue Elite Runners

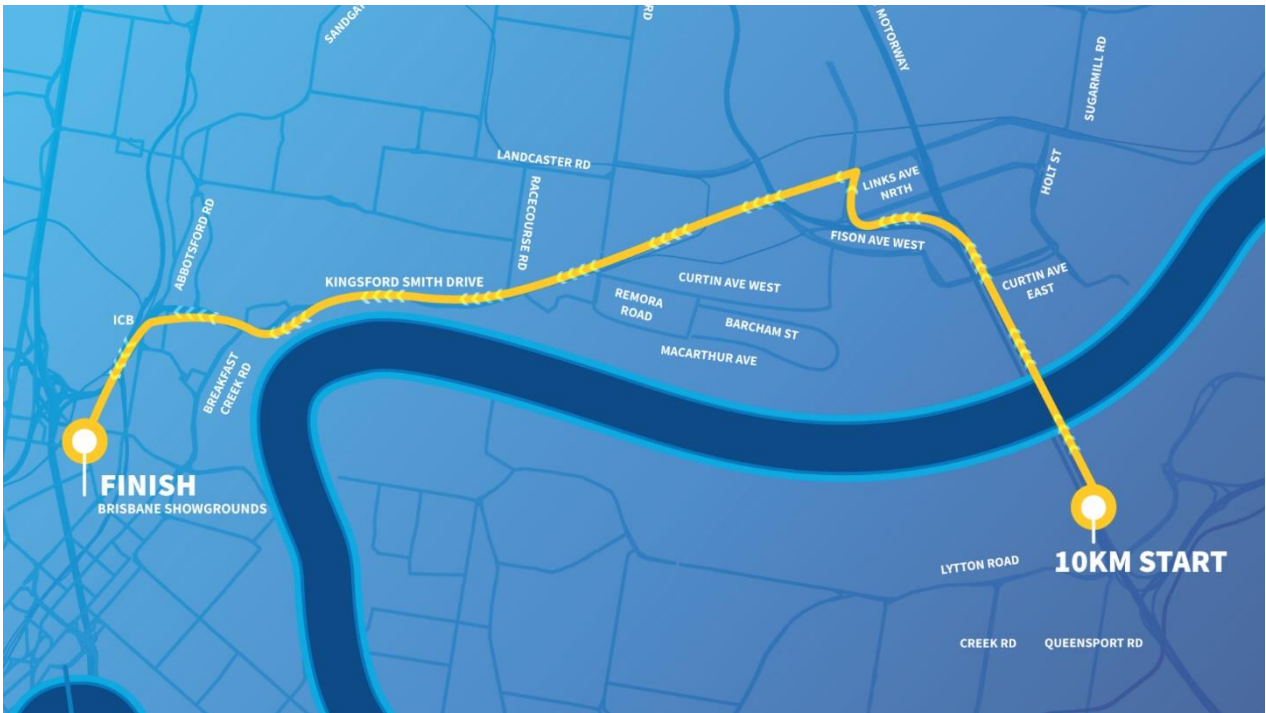
	<ul style="list-style-type: none"> • 6:15am – Red Elite Runners • 6:20am – VIP Charities • 6:25am – Green Runners • 6:50am – Yellow Joggers • 7:15am – Grey Walkers
MEDICAL	<p>MEDICAL INCIDENTS</p> <ol style="list-style-type: none"> 1. Report any incidents to your group leader immediately. 2. Refer participants to the First Aid Marquee which will be located at the starting point of both the 10km and 5km races, at the finish line and roving throughout the course. 3. For Medical Assistance, contact the Medical Command Centre on 0421 003 720 <ol style="list-style-type: none"> a. Survey the scene & ensure there is no danger b. Respond to the emergency i.e. minimise nearby hazards c. Note the participants name, participant bib number and location d. Record the incident i.e. record time, location, complete an incident report <p>SUSPICIOUS BEHAVIOUR</p> <ol style="list-style-type: none"> 1. In the unlikely event of any suspicious behaviour please alert your team leader as soon as possible. 2. Suspicious behaviour can be from the participants, or the general public can be anything from a bag or backpack left unattended or wearing a large jacket in warm weather or even a person acting irritated. 3. If you find an unattended bag/backpack <ol style="list-style-type: none"> a. Ask if anyone owns it b. If no one does, don't touch it c. Alert others to keep away d. Contact Event Command 0417 741 468 if you don't get through contact Ally on 0407 113 002 or Rebecca 0499 303 280 and they will liaise with the appropriate authorities. <p>NOTE: If you are ever in doubt call emergency services on "000"</p>
EXTRA NOTES	<ol style="list-style-type: none"> 1. No smoking is permitted within the food preparation and serving areas 2. All food preparation and serving staff are to regularly sanitize their hands and wear the gloves provided

- 
3. There is to be no sitting on benches or other food preparation or storage surfaces
 4. The event will continue in light and/or sporadic rain conditions. You will be contacted if the event doesn't go ahead due to weather or other unforeseeable event.
 5. Please bring your mobile phone in order to stay in contact with organising staff, if required

5KM Map



10KM Map



Frequently Asked Questions from Participants

What are the start zones?

10KM START ZONES - Sporting Wheelies, Blue Elite, Red Elite, Green Run, Yellow Jog, Grey Walk

4.5KM START ZONES - Purple Elite, Orange Run, Aqua Jog, Pink Walk

Will I receive a time?

Yes, your entry includes a race number with a disposable timing chip attached. You will be able to view your time online after the event or you can choose to have your time sent to you via SMS when you register for an additional cost.

Is there a baggage drop?

No, due to safety reasons we do not offer a baggage drop service for this event. We recommend you wear an old jumper in the morning that you would like to donate to charity and we will collect it from the start line and donate it on your behalf.

Can I bring my pet?

No, for health and safety reasons pets are not allowed to join you at your shift and are also not allowed to accompany participants on course. Of course, registered guide dogs are always welcome.

Can I push a pram/stroller?

Yes definitely, prams and strollers are allowed. Children in prams are free but they will not receive a Race Kit or finishers t-shirt. Please note the prams are required to start at the back of their chosen start zone.

Will there be transport available to and from the event?

Yes, all participants and volunteers will receive FREE public transport on event day until 3pm. All you need to do is show your official 2023 race number on Brisbane Transport buses and QLD Rail Trains. Please note, due to capacity levels City Cat and Ferry services will not be included in the free public transport.

When will fundraising close?

Fundraising will close approximately a month after the event.

Make sure you read check your VOLUNTEER HANDBOOK for more information. If you have any questions about your role in the lead up to the event please call 1300 55 55 77

Thank you for your support of The Sunday Mail Transurban Bridge to Brisbane. Without your time and effort, this event would not be possible!